

Website Frequently Asked Questions

1. What payment methods do you accept?

We accept American Express, MasterCard and Visa for payment online. We also accept checks in US dollars drawn on a US bank for payment. If you prefer to pay by check or money order, you may choose one of the following two options:

- a. **Register online and indicate that your payment method is “Manual”.**
Please note: If you select this option, your registration or membership application will not be final until payment is received in our office.
- b. **Register offline by mailing or faxing in a membership/conference registration form with payment.**

2. How do I change my password?

To change your password, you will need to log into your online account using your existing email address and password. If you do not know your password, you may do one of the following two options:

- a. **Request your password by clicking the “Forgot Password” link beneath the login box.** Choose this option if you have access to the email address currently associated with your account.
- b. **Send an email to us at membership@cordance.org.** We will not be able to retrieve your existing password but we can reset it to our default password for you. Choose this option if you do not have access to the email address currently associated with your account or if option 1 did not work for you.

3. How do I view my personal profile?

After logging in to your account, click the link for “View Profile” beneath your name in the upper right corner of the home page.

4. When does my membership expire?

This information can be located by following the instructions above to view your personal profile.

5. Is the *Dance Research Journal* available for purchase as single copies?

The *Dance Research Journal* is not currently available to purchase as single copies online, however, we are accepting offline orders. Please send an email to membership@cordance.org or call us at (205) 823-5517. We hope to have this feature enabled soon.